

Fact sheet

Best Doctors

Free medical advice service for Qantas Super members

When you're diagnosed with a medical condition it can be hard to know where to find the best medical advice.

As a result of our insurance partnership with MLC, you have access to leading medical advice through Best Doctors. Best Doctors has a unique global database containing some of the world's leading medical minds, and they can connect you with those specialists to ensure you have the right diagnosis and most appropriate treatment plan.

Best of all, it's free!

About Best Doctors

Founded by Harvard Medical School physicians in 1989, Best Doctors now has access to more than 50,000 leading international specialists, all of whom have been nominated by their peers as a leader in their field. They cannot pay to be part of the selection, nor can they nominate themselves.

How can Best Doctors help?

Best Doctors provides services for almost all medical conditions, including back pain and sports injuries to chronic diseases and life-threatening illnesses. Best Doctors does not provide services for emergencies, pregnancy or mental health.

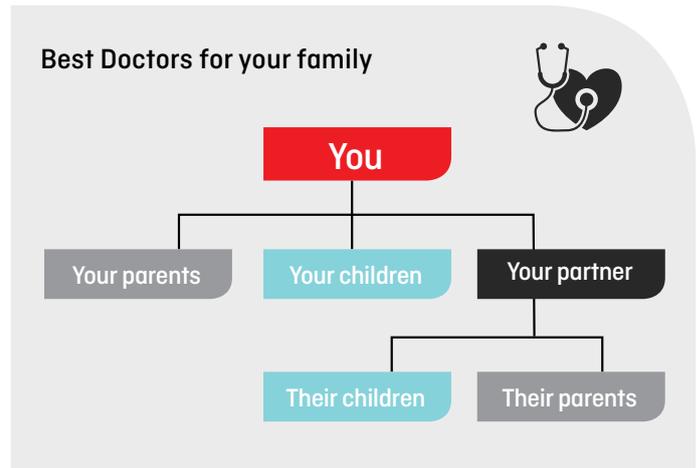
Best Doctors will help you:

- Confirm a diagnosis or treatment plan through an expert review of your medical records
- Get answers to your medical questions from a world-leading expert
- Get quick answers to basic medical questions from Australian General Practitioners
- It does not replace your relationship with your doctor or specialist.

What's this about?

- Being sick is no fun
- You and your family can use a medical service, Best Doctors
- Get the help you need from worldwide specialists
- It's free and comes with your membership of Qantas Super

Who is eligible for Best Doctors?



How to access Best Doctors

Call them on 1800 388 097 (within Australia only).

You can also register online. To do this, follow these steps:

- 1 Visit www.askbestdoctors.com/aus
- 2 Click on Register.
- 3 Under Insurer, type in MLC.
- 4 This will bring up a box titled 'Company product'. Select 'Qantas Super'.
- 5 Enter the name of employer as 'Qantas Group'.
- 6 Then click 'Go to the next step'.
- 7 Complete your first name, last name, gender, email, phone, create a user name and password.
- 8 Once you've completed this process, you'll be able to log in and navigate around the site to see what's available.
- 9 Each time you revisit the site, simply log in.

If you have any questions about this process, you can call Best Doctors on 1800 388 097.



LOOK FORWARD

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Issued by Qantas Superannuation Limited ABN 47 003 806 960 AFSL 288330 (Trustee, we, our, us) as trustee for the Qantas Superannuation Plan ABN 41 272 198 829 (Qantas Super). January 2018