

Privacy Notice for Members

Qantas Superannuation Limited ('we', 'us' or 'our'), as trustee of the Qantas Superannuation Plan (**Qantas Super**), respects the privacy of your personal information and is committed to complying with the Australian Privacy Principles in the Privacy Act 1988 (Cth).

Collection of personal information

We collect personal information about you so that we can admit you as a member of Qantas Super, provide you with services and benefits in connection with your membership of Qantas Super and communicate with you in relation to your membership of Qantas Super. If you are an employer-sponsored member, we also collect personal information about you from your employer.

Consequences if the information is not collected

If we do not collect your personal information, or if that information is incomplete or inaccurate, we may be unable to admit you as a member of Qantas Super or provide you with these services and benefits. It may also prevent us from being able to contact you.

If you do not provide your tax file number (TFN), additional tax will be payable on employer or salary sacrifice contributions, you will be unable to make personal after-tax contributions and you will not qualify for the government co-contributions scheme (if eligible).

Disclosure of your personal information

We may disclose your personal information to third parties, such as your employer, Qantas Super's administrator, insurer, professional advisers, and organisations who provide services to us in relation to your membership of Qantas Super. The administrator of Qantas Super may disclose personal information to service providers in India and other countries outside of Australia. Any such disclosure will only be made for the purposes of the management and administration of Qantas Super, and the use of personal information is strictly controlled. We may also disclose your personal information to regulatory bodies such as the Australian Taxation Office, where this is required by law.

Our Privacy Policy

Our Privacy Policy sets out our approach to the management of personal information. Subject to the Privacy Act 1998 (Cth), you can have access to and seek correction of your personal information. Our Privacy Policy contains information about how you can do this. Our Privacy Policy also contains information about how you can make a complaint about a breach of privacy.

Marketing

We may use your personal information to send or notify you of marketing information about other products and services that are available to you because of your membership of Qantas Super (eg travel offers) and invitations to participate in member surveys and research about Qantas Super. You may opt out of receiving marketing information and survey/research invitations at any time by logging into your account and updating your communication preferences, or by calling or writing to us using the contact details of the Trustee or Qantas Super's administrator provided below.

Trustee contact details

The Privacy Officer
Qantas Superannuation Limited
GPO Box 4303
Melbourne VIC 3001
Phone: 1300 362 967

More information can be found in our [Privacy Policy](#).

Administrator contact details

The Privacy Officer
Mercer Outsourcing (Australia) Limited
GPO Box 4303
Melbourne VIC 3001
Phone: 1300 362 967

View the Administrator's [Privacy Policy](#).

Insurance

We or Qantas Super's insurer, MetLife Australia Limited, may collect personal information, including health information, about you from third parties, such as doctors or other relevant persons, to assess and process claims for benefits, including insured benefits. You do not have to provide MetLife with your personal information, but if you do not do so MetLife may not be able to provide you with the insurance products or services. MetLife Australia, respects your privacy and handles your information in accordance with its [Privacy Policy](#).

If you make an insurance claim for an event prior to 1 July 2020, your claim will be processed with MLC Insurance. Your privacy and the way your information is handled is in accordance with its [Privacy Policy](#).